



Aspire Financial Services (Pty) Ltd Privacy Statement

Processing of Personal Information in terms of the Protection of Personal Information Act 4 of 2013

Your privacy is of utmost importance to Us. We will take the necessary measures to ensure that any and all information, provided by you for the purpose of this application, is processed in accordance with the provisions of the Protection of Personal Information Act 4 of 2013 and further, is stored in a safe and secure manner.

Why do we collect personal information?

We collect your personal information for a number of reasons including the following:

- To process your application as required by the financial sector laws for which we are an authorised representative.
- Analyse your suitability for the products and services you apply for.
- Management of third-party relationships and facilitating payment where you are a product owner.

What personal information do we collect?

To fulfil a legislative mandate or for internal business purposes. Please see below a non-exhaustive list of personal information categories that we collect and process.

- Identifying number (employee number; company registration numbers, ID number),
- Email-addresses, physical address, telephone number
- Names, surname, marital status, nationality, age, physical health status, mental health status, well-being, disability status, language, date of birth. Some of the information may be more prevalent depending on the products/solutions you or employer or association have selected

How do we use your personal Information?

You accept that your Personal Information collected by Us may be used for the following reasons:

- to establish and verify your identity in terms of the Applicable Laws;
- to enable Us to proceed to issue a Policy should we accept your application;

Unless consented to by yourself, we will not sell, exchange, transfer, rent or otherwise make available your Personal Information (such as your name, address, email address, telephone or fax number) to any other parties and you indemnify Us from any claims resulting from disclosures made with your consent.

You understand that if the Administrator/Insurer has utilised your Personal Information contrary to the Applicable Laws, you have the right to lodge a complaint with Guardrisk(Insurance Related business) or with the Information Regulator.

The use of Third Parties

We will from time to time share your personal information with third parties. We will only disclose your personal information if:

- It is necessary to fulfil our mandate as provided for
- For business purposes
- The law requires it
- We have a public duty to disclose the information
- Your legitimate interests require disclosure or
- You have provided consent for us to disclose your information.

These third parties may include but not limited to:

- FSCA (Financial Services Conduct Authority)
- Other regulators (including foreign regulators)
- Law enforcement agencies (eg South African Revenue Services)
- Verification agents

We may change this Privacy Statement to align with changes in the law or changes in technology which impact on how we process your personal information.